#### **SCRUTINY MANAGEMENT BOARD – 6TH MARCH 2019**

#### Report of the Head of Neighbourhood Services Lead Member: Councillor Deborah Taylor

#### ITEM 7 CRIME AND DISORDER REDUCTION AND COMMUNITY SAFETY

#### Purpose of Report

To ensure that the statutory responsibility to scrutinise the Community Safety Partnership, at least every 6 months, is undertaken effectively and to ensure the continued monitoring of incidences of crime in Charnwood.

#### Action Requested

Scrutiny Management Board to review the work of Community Safety Partnership and issues that arise from the work of the Partnership.

#### Background

Scrutiny Management Board has been allocated the statutory responsibility to ensure that effective scrutiny of the work of the Community Safety Partnership takes place. Every six months a briefing is given by the Lead Member for Community Safety to the Board in order that issues are identified (if any) for further scrutiny by the appropriate scrutiny body.

#### Community Safety Partnerships

Crime and Disorder Reduction Partnerships are a statutory requirement under the Crime and Disorder Act 1998. This was amended in 2009 to become a statutory Community Safety Partnership (CSP). The Charnwood Community Safety Partnership is a multi-agency partnership working to make Charnwood safer and draws its membership from a range of key agencies and organisations, (some of which are required by law to be involved) that together have a real impact on reducing crime, disorder, anti-social behaviour, drugs and alcohol misuse, thereby increasing public confidence.

#### Introduction: Charnwood Community Safety Partnership Plan 2017/20

Following the production of the Charnwood Community Safety Partnership Strategic Assessment (PSA) in January 2018, the Community Safety Partnership reviewed its Community Safety Partnership Plan. This annual assessment ensures that the Community Safety Partnership is making intelligence-led and evidence-based decisions. It assists the Partnership to work within defined budgets to address a wide range of community safety issues that are of greatest importance to communities. The Community Safety Partnership fully revised its Community Safety Plan in April 2017, where it amended its three themes and revised its priorities reducing them from 11 to 8. (as listed below)

The findings of the 2018 Partnership Strategic Assessment (PSA) were discussed by members of the Partnership, (Jan 2018) alongside local, regional and national drivers including the Police and Crime Commissioners Plan and after some consideration the Themes and Priorities (as listed below) were both deemed to be still current and relevant, and therefore remained unchanged.

In seeking to deliver the CSP priorities, the Partnership has implemented an Action Plan, focusing upon the key tasks required to create a safer and stronger community.

The priorities identified for 2018/2019 are set out below:

Theme 1:	Making
Communi	ities Safer

**Priority 1:** Reduce All Crime particularly:

Domestic Burglary

Priority 2: Create safer town centres by reducing alcohol / substance misuse related violence, commercial crime and street related ASB

#### **Priority 3:**

Proactively tackle ASB and improve outcomes for victims

# Theme 2: Protecting Vulnerable People

Priority 4: Increase reporting of Domestic Abuse and Hate Crime and promote positive outcomes for victims

Priority 5: Reduce the risk of harm for young people – including Child Sexual Exploitation and Cyber Bullying

Priority 6: Protect the most vulnerable in our communities particularly High Risk, Previous and Repeat Victims of Crime and ASB

# Theme 3: Improving Community Confidence, Engagement and Cohesion

**Priority 7:** Prevent people being drawn into extremism

**Priority 8**: To reduce the level of fear of crime and ASB

#### **Executive Summary**

This report is focused on the performance of the CSP set against its three Strategic Themes from the 1<sup>st</sup> April 2018 to the 31<sup>st</sup> January 2019:

Theme 1: Making Communities Safer Theme 2: Protecting Vulnerable People

Theme 3: Improving Community Confidence, Engagement and Cohesion

Under each theme there is analysis of each priority, demonstrating the positive actions the CSP has commissioned to achieve its goals. To aid scrutiny, there is evidence of what has worked well to date, under each thematic and commentary on what additional development work is required throughout the rest of the performance year.

In keeping with Member requests, this report includes police data in respect of crime performance per beat area. This data, where possible, has been aligned to Council Wards to enable members of scrutiny to review crime reductions compared to the same period last year (Figure 2). The report will also provide some context in terms of both local and national crime trends and positive actions implemented by the Community Safety Partnership to address crime and disorder patterns.

In terms of the current 2018/19 performance, the key successes to date show the following significant reductions:

Robbery -16.7%
Burglary – Business and Community -32.4%
Violence against the person with Injury -8%

As with all performance criteria there will be challenges and the following crime domains are currently failing to meet their reduction target:

Burglary – Residential +15.9%
Theft from Motor Vehicle +2.9%
Theft of Motor Vehicle +58.1 %
Cycle Theft +24.4%
Shoplifting +5.2%

During 2018/19 Charnwood was chosen by the Police Crime Commissioner and the Strategic Partnership Board (SPB) to trial a People Zone within a designated location. A People Zone is modelled upon an Integrated Neighbourhood Management Team focused upon tackling local concerns. The location chosen has been identified as The Bell Foundry Estate within Loughborough East (Hastings Ward).

The Bell Foundry Estate is a Lower Super Output Area (LSOA) and is listed in the national Indices of Multiple Deprivation as being in the top 1% nationally for high crime rates, poor levels of employment/income and poor health factors. The People Zone's vision is to: *Create a Safer & Stronger Community within The Bell Foundry Estate*. A dedicated team has been identified and an action plan has been created to address local concerns.

#### Context

Analysis undertaken highlights the following points as being the main threat areas for the Charnwood CSP in 2018/19 and in the coming 2019/20 performance year.

- The increasing social and criminal impact of sustained drug misuse on the individual and the local community.
- Criminal exploitation of both Adults/Youths at risk (County Lines and Locality Based Crime Groups) and the subsequent safeguarding concerns
- The increasing threat posed by the significant number of high-risk youth related cases compounded by the number of youth related Knife Carriers

Finally, the Partnership has identified several critical areas of business that require action to deliver an effective crime and disorder control plan. It is recommended that the focus for the Partnership in the performance year 2019/2020 should be:

- To develop an effective drug strategy with actions that have an impact on the individual and the wider community
- To continue the development of the Joint Action Group and the Youth Joint Action Group to enable early identification of Adults and Young People at risk of criminal exploitation – paying close attention to County Lines and Locality Based Crime Groups
- To develop an effective control plan within our town centres aimed at reducing street related anti-social behaviour (with a focus on substance misuse) and reducing commercial crime
- To ensure all agencies take an active role in the development and implementation of the Peoples Zone within the Bell Foundry Estate

#### **Theme 1: Making Communities Safer**

Each year, the CSP completes a Partnership Strategic Assessment (PSA) with the aim of reviewing the previous twelve months performance and identifying emerging threats. The PSA is written in consultation with Leicestershire Police and ultimately prioritises resources for the Partnership. The targets set are:

- A reduction in All Crime
- A reduction in Domestic Burglary

**Figure 1** outlines the current performance for the period: 1<sup>st</sup> April 2018 to 31<sup>st</sup> January 2019, whilst Figure 2 breaks down the crime domains across the Police Beats located within Charnwood Borough for the period 1<sup>st</sup> April 2018 to 31<sup>st</sup> January 2019.

Figure 1: CSP Crime Performance from 1<sup>st</sup> April 2017 to 31<sup>st</sup> January 2018 Compared to 1<sup>st</sup> April 2018 to 31<sup>st</sup> January 2019:

Crime Type	Reduction Target	Performance to Date	Total Crime as at 31 <sup>st</sup> January 2018	Total Crime as at 31 <sup>st</sup> January 2019
All Crime	Reduction	+12.7%	9993	11258
Violence against the person with Injury	Reduction	-8%	832	765
Burglary – Residential	Reduction	+15.9%	823	954
Burglary – Business and Community	Reduction	-32.4%	451	305
Theft of Vehicles	Reduction	+58.1%	191	302
Theft from Vehicles	Reduction	+2.9%	950	978
Robbery	Reduction	-16.7%	90	75
Cycle Theft	Reduction	+24.4%	291	362
Shoplifting	Reduction	+5.2%	945	994

Figure 2: CSP Crime Performance Data by Beat from the 1<sup>st</sup> April 2018 to 31<sup>st</sup> January 2019:

	All Crim	е		Burglar	y - Resid	lential	Theft Fro	om Moto	r Vehicle	Theft of	a Motor V	ehicle
Beat Area	Crime as at 31 <sup>st</sup> Jan 2018	Crime as at 31 <sup>st</sup> Jan 2019		Crime as at 31 <sup>st</sup> Jan 2018	Crime as at 31 <sup>st</sup> Jan 2019		Crime as at 31 <sup>st</sup> Jan 2018	Crime as at 31 <sup>st</sup> Jan 2019		Crime as at 31 <sup>st</sup> Jan 2018	Crime as at 31 <sup>st</sup> Jan 2019	
Charnwood Borough												
Beat 56 Covers, Woodhouse Eves Newtown Linford, Cropston, , Rothley and Quorn	717	751	+47.4%	82	116	+41.5%	116	64	-44.8%	15	19	+26.7%
Beat 57 Mountsorrel	326	424	+30%	24	32	+33.3%	34	27	-20.6%	2	14	+600%
Beat 58 Anstey	338	326	-3.6%	39	36	-7.7%	51	30	-41.2%	12	11	-8.3%
Beat 59 Covers Wymeswold, Hoton, Burton on Wolds, Barrow Upon Soar, Sileby, and Seagrave	724	1027	+41.9%	37	79	+113.5%	67	77	+14.9%	13	31	+138.5%
Beat 60 Covers Birstall and Wanlip	630	578	-8.3%	61	33	-45.9%	116	104	-10.3%	11	22	+100%
Beat 61 Covers, Queniborough, Syston, Thurmaston, Barkby, Beeby and South Croxton	1511	1576	+4.3%	127	123	-3.2%	177	132	-25.4%	38	50	+31.6%
Beat 62 Covers Ashby Road Estate, , Loughborough University, Storer Road Area, Loughborough Town Centre and Loughborough College	2471	2777	+12.4%	170	192	+12.9%	111	163	+46.8%	23	48	+108.7%
Beat 63 Covers Nanpantan, The Outwoods and Shelthorpe	667	827	+23.9%	77	139	+80.5%	84	125	+48.8%	16	38	+137.5%
Beat 64 Covers Hathern, Shepshed and the Dishley Road Estate	1135	1336	+17.7%	85	105	+23.5%	96	96	0%	22	29	+31.8%
Beat 65 Covers Bell Foundry Estate, Warwick Way estate, Parts of Alan Moss Road, Meadow Lane, Sparrow Hill, Pinfold Gate, Leicester Road	1474	1636	+11%	121	99	-18.2%	98	160	+63.3%	39	40	+2.6%

At the Scrutiny Management Board in March 2017, a request was made for the figures to be broken down to Beat level. Figure 2 shows the breakdown of Serious Acquisitive Crime, which includes Burglary and Vehicle Crime.

#### Priority 1: Reduce All Crime particularly: Burglary - Residential

The 'All Crime' performance as at 31<sup>st</sup> January 2019 has increased by +12.7%, this increase equates to an extra 1265 crimes. Compared to the other members of Charnwood's Most Similar Family Group (MSFG) we have moved in the wrong direction and are now positioned 9/15 from 8/15.

Figure 1 also details some of the key crime domains that have contributed to the increase in 'All Crime', however for context 'All Crime' would also include many other offences that the Partnership does not measure for example:

- theft of number plates,
- criminal damage,
- theft of fuel/oil,
- public order offences.

It is pleasing to report that the Partnership has delivered a:

- -16.7% reduction in Robbery (14 less offences)
- -32.4%% reduction in Burglary Business and Community (146 less offences)
- -8% reduction in Violence against the person with Injury (67 less offences)

However, further work will be required to address increases in

- Theft of Motor Vehicle: +58.1%
- Burglary Residential: +15.9%.

#### Context

Figure 3: Increase in Recorded Crime in Leicester, Leicestershire and Rutland Community Safety Partnerships 2016/17 to 2018/19

Force	2018/19 74518	2018/19 Projected 92453	2017/18 84145	2016/17 70388	YTD 9.9	2 year 31.3
1 0100	74310	32433	04140	70300	3.3	31.3
Leicestershire	35649	44229	41325	35222	7.0	25.6
Leicester (city)	35358	43868	40073	33066	9.5	32.7
Blaby	4712	5847	6139	5210	-4.8	12.2
Charnwood	10844	13454	12065	10674	11.5	26.0
Hinckley	5618	6971	6655	5499	4.7	26.8
Markert Harborough	3670	4554	4263	3719	6.8	22.5
Melton	2455	3046	2799	2353	8.8	29.5
North West Leics	5357	6647	6056	5063	9.8	31.3
Oadby and Wigston	2993	3714	3348	2704	10.9	37.4
Rutland	1312	1628	1345	1115	21.0	46.0
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Figure 3 shows the recorded Crime for LLR CSPs for the periods 2016/17, 2017/18 and projected figure 2018/19, (1st April to 31st January). Over the two years comparison, Charnwood has seen an increase of 26% in recorded crime, which is the third smallest increase across Leicestershire, Leicester and Rutland. For additional context, the performance framework used by Community Safety Partnerships is a year

on year comparison, therefore a Partnership may not meet its reduction target one year, but due to the higher crime figures from the previous year, they may achieve the reduction target the following year. Hence, it is always important to look at crime trends over a longer period of time. Figure 3 clearly demonstrates that every CSP within the LLR region is facing an increasing challenge in seeking to deliver crime reductions and as stated above, Charnwood CSP has delivered the second smallest crime increase over the past 3 years.

# Figure 4 – crime increases per police beat area for Quarter 2 (July 2018 – September 2018) and Quarter 3 (October 2018 to December 2018\*)

\*Note: Every attempt has been undertaken to ensure that data presented in this report correlates to the period 1<sup>st</sup> April 2018 – 31<sup>st</sup> January 2019, however, Fig 4 is included by the Local Policing Commander to demonstrate crime trends / beat over Q2 – Q3 2018/19.

		Q2 YTD		Q3 YTD			TREND
NL		Numerical	Percentage	Numerical	Percentage		
5	Charnwood West - Quorn, Woodhouse Rothley	4	0.96%	60	9.87%	1	8.91%
5	7 Mountsorrel	28	14.07%	71	25.54%	1	11.47%
5	3 Anstey	-6	-3.31%	-5	-1.71%	*	1.60%
5	Charnwood North - Sileby, Barrow and the Wolds	219	54.34%	290	48.01%	$\downarrow$	-6.33%
6	D Birstall	-37	-10.19%	-35	-6.54%	*	3.65%
6	Charnwood East - Syston, Thurmaston, Queniborough, Ba	32	3.57%	63	4.74%	*	1.17%
6	Town Centre and university	77	5.43%	293	13.23%	1	7.80%
6	B Loughborough South - Shelthorpe, Nanpantan	65	15.44%	133	21.98%	1	6.54%
6	Shepshed, Hathern and Dishley	211	32.66%	192	18.88%	$\downarrow$	-13.78%
6	Loughborough East (Bellfoundry, Peel Drive, Warwick Wa	104	11.83%	201	15.74%	1	3.91%

As previously reported at SMB, the noticeable crime increases were within the police beats NL59 and NL64 (NL59 – contains the areas including Sileby, Barrow, and the Wolds villages, NL64 includes Shepshed, Hathern and Dishley). However, as shown in Fig 4, despite the overall crime increase across this period (Q2 – Q3: 2018/19), these two areas have shown relative improvements, indicating the issues have been dissipated. This could be due to targeted work such as increased police patrolling or a displacement of the offenders following disruptive activity by partners.

Comparatively, this now means that the Shepshed area isn't as significant an area for crime increases. However, the Sileby and Barrow area remain a concern in terms of reported crime compared to elsewhere. It should be noted that numerically, the Loughborough Town Centre and Loughborough University area have the highest increase, but because of the large volumes of crime that habitually occurs in this area, the increase is less significant. For context, in respect of crime within Beat 62, the CSP continues to facilitate the Loughborough Central Delivery Group (LCDG), which is a multi-agency meeting that meets on a 4 weekly cycle focused upon the

identification of both hot spot locations and persistent and prolific offenders, the strategic objective being to ensure there is a tactical plan in place to address any increasing crime trend and to tackle persistent offenders.

Furthermore, in respect of Figure 4, analysis showed that there does not appear to be problems in specific locations that are contributing to the crime increases, either by area or by crime type. However, NL59 covers a large area on the North East of the Borough, and includes the villages of Barrow upon Soar, Sileby, Cossington, Seagrave and the "Wolds" villages and analysis shows that the crime increases have occurred across a variety of different types of crime on Beat 59 eg Criminal Damage, Public Order offences, Burglary residential, shoplifting and Theft of Motor Vehicles. Unfortunately, the only crime category in this area (NL59) that has seen a significant decrease is Business and Commercial burglaries. The Police are continuing to treat this beat (NL59) as a priority and will work with partners through the JAG to direct preventative measures.

In general, over half of all the crime increases within Charnwood are attributable to only three types of crime:

- Public Order
- Assault <u>without</u> injury
- and Harassment (793 of 1263 additional crimes).

For context, the above crime increases are as a direct result of the changes in the National Crime Recording Standards (NCRS) as implemented by the Home Office in 2018. It should be noted, that there has been a decrease in police reported ASB, which is as a result of previous ASB cases now being reported as crimes.

The Partnership has sought to positively reduce crime (Priority 1) by holding the following Crime Reduction campaigns in identified crime hotspot locations:

- The team have attended several community safety events in hotspot locations that have been identified by the police, to provide community safety advice on how to keep both themselves and their property safe - with a view of tackling burglary vehicle crime and Robbery. The following items are given to members of the public to prevent crime: Light Timers, Window Alarms, Personal Alarms, Purse Chains, Credit Card protectors, Outside Lights and Community Safety Bags.
- Campaigns to raise awareness about Burglary and Vehicle Crime using outdoor media such as Bill Boards, and Six Sheets Stands in hotspot locations.
- The Community Safety Team worked with the Loughborough Town Centre beat team and held crime prevention events to coincide with the Darker Nights campaign aimed at reducing dwelling burglaries.
- Supported the Police at the Student Union bazaar giving out crime prevention advice to students. The important messages were around locking doors and windows when leaving their house/halls, cycle safety and personal safety.

 Door knocking with the Police and Community wardens to advise students the importance looking after their property, personal belongings and respecting their neighbours.

#### Note:

As with all the crime prevention events, partners can only identify hotspot locations and target activity to those areas. The Partnership will never be able to fully measure the cost benefit analysis of these events - as the Partnership will never know the number of criminals they have disrupted or number of crimes they have prevented. However, all activities are intelligence led to ensure effective use of partnership resources.

## <u>Priority 2: Create safer town centres by reducing alcohol / substance misuse related violence, commercial crime and street related ASB</u>

Creating safer town centres continues to be a key priority for the CSP. The Partnership continues to take positive action in terms of enforcement under the Civil Injunction and on the 21<sup>st</sup> December 2018, a file for the extension of the civil remedy was presented to Leicester County Court. Evidence was discussed in court as to the detrimental social impact that several persistent beggars were having on the Loughborough Town Centre, the Judge looked favourable upon the application and granted a further Civil Injunction to tackle street related ASB, which will be in place until 21<sup>st</sup> December 2019.

Furthermore, an evidential file is being prepared to present to the County Court in March/April 2019 (dependent on court time), in respect of several other beggars, who have persistently breached the Civil Injunction. A schedule of such breaches in the past 12 months, once presented to the Court, have resulted in custodial sentences to two offenders, hence the Partnership is committed to this positive course of action.

#### Context

Due to having a vibrant night time economy, Loughborough Town Centre will always be faced with the requirement to reduce violent crime. As can be seen from Figure 1, Violent Crime has seen a -8% decrease within Charnwood and analysis has shown that violent crime within Loughborough Town Centre (Beat 62) has seen an increase of 10%. The Loughborough Central Delivery Group (LCDG) has increased its focus on licensing issues recently, whilst maintaining the ongoing work around shoplifting, night time economy and student related ASB.

Some key areas of work undertaken by the Partnership to address Priority 2 include:

- The extension of the Civil Injunction obtained to curb Street Related ASB on the 21<sup>st</sup> December 2018, which will be in place until 21<sup>st</sup> December 2019.
- PubWatch taking part in county wide Celebrate Safety campaign which including sharing social media posts on the Pubwatch Facebook.
- A Night Time Economy Action Plan has been developed and implemented by the Loughborough Central Delivery Group to target the increase in violent crime identified in the town centre.

- The targeting of prolific shoplifters identified at each Loughborough Central Delivery Group.
- The Partnership are encouraging business to report incidents of Street Related ASB as there has only been one complaint in the last 10 months reported by local businesses. All complaints of Street Related ASB report to the Community Safety Team are recorded on Sentinel to enable the Partnership to have a clear indication of issues and their locations. These are regularly discussed at the Loughborough Central Delivery Group (LCDG).

#### Priority 3: Proactively tackle ASB and improve outcomes for victims

ASB reported to the Police for Quarter 3 shows a -23.1% reduction compared to the previous year, The JAG continues to monitor ASB reports as recorded on Sentinel for issues such as risk, vulnerability, repeat victims, and hate motivation. All high-risk cases, of which there have been 16 referrals during 2018/2019, are reviewed at the JAG and as a matter of course; all high-risk victims of ASB are referred to Victim First to ensure that they have continued support.

#### Context

At the last Partnership meeting, 24<sup>th</sup> February 2019 a discussion took place around the reduction in recorded ASB by Leicestershire Police and since the Home Office revised the National Crime Recording Standards, the reclassification process has in turn led to an increase in recorded levels of crime. Therefore, more ASB incidents are now recorded as crimes, such as Public Order and Harassment. Conversely Police recorded ASB figures have reduced.

The Community Trigger is a key part of the ASB, Crime & Policing Act 2014. It is a mechanism for victims of anti-social behaviour which allows them to request a formal review of the management of their reported complaints of ASB. Upon submission of a Community Trigger request a threshold assessment is undertaken by the Community Safety Manager and if the threshold is obtained, a multiagency review meeting is undertaken to examine the case overall. During 2018/19, the Partnership has to date received 4 Community Triggers, which have received detailed analysis and action plans created to address the individual's concerns.

The Partnership has continued to support the Student Street Support Scheme and reports of transient noise related to Student ASB continues to decrease during Quarter 3 2018/19.

The Student Street Support Scheme has now been in place since October 2015 and below are the Transient or Street Noise complaints per university academic year:

- 2015 there were 320 reported complaints
- 2016 there were 154 reported complaints
- 2017 there were 78 reported complaints

These complaints can be further broken down to show the Freshers period:

- October 2015 108 reported complaints
- October 2016 56 reported complaints
- October 2017 20 reported complaints
- October 2018 19 reported complaints

The primary focus of the scheme has been the Ashby Road loop, which covers the Ashby Road from the Epinal Way Roundabout to the end in Loughborough Town Centre. Over the last 12 months the scheme has expanded to cover three additional patrol areas:

- The Kingfisher Loop
- The Radmoor Loop
- The Westfield Loop

#### **Theme 1: Making Communities Safer – What has worked well:**

The CSP performance in terms of reducing crime is mixed and some areas of business are showing improving results. The processes in place to identify and respond to threats around crime trends appear to work well and the offender focussed approach to burglary has made a real difference. This has included the following:

- The continuation of the Cocooning Project (crime prevention packs delivered to home owners near identified burglaries), with 360 packs given out across Charnwood.
- Using Multi Media across the Borough promoting "Thieves We Are Watching You" with the aim to reduce the Burglary – Residential.
- County Wide social media campaign #Celebrate Safely, which so far shows 3,101 impressions and 116 engagements

#### Theme 1: Making Communities Safer: Areas for Development:

The Partnership has highlighted a significant increase in drug related behaviour, particularly within Loughborough and an increase in youth related crime and disorder. This youth related crime and disorder is compounded by the fact that several of the youths are also listed by Leicestershire Police as 'Habitual Knife Carriers'(HKC) and pose a risk on a number of levels, not least their involvement in 'County Lines' or 'locality based' crime groups. Through the new developed Youth JAG the Partnership is trying to understand the implications and risk of these young people to themselves and other members of the community. At present, each young person is risked assessed at the meeting and all members agree the course of action to take.

#### Theme 2: Protecting Vulnerable People

### <u>Priority 4: Increase reporting of Domestic Abuse and Hate Crime and promote</u> positive outcomes for victims

Recorded Hate Crime for Quarter 3 has shown an +37.8 % increase (37 extra reports) compared to the same period last year. The Partnership is working with other Districts to increase reporting and there is a County wide Action Plan, which is monitored on a quarterly basis. Hate incidents/crimes are a standing item on the JAG as are Domestic Abuse cases. Domestic Abuse continues to show a decrease in reporting, with a decrease of -20.7% in domestic related violent crime.

#### Context

The following are updated performance indicators from Quarter 3 2018/2019 for the Domestic Abuse Service funded through Charnwood Community Safety Partnership:

- 100% satisfaction rate for 2018/2019 in all aspects of service delivery was rated as excellent or good.
- Living without Abuse has supported 195 clients in Charnwood in Quarter One to Quarter three 2018/2019
- 10 Freedom Programme sessions have taken place in 2018/2019. The
  Freedom Programme is a twelve-week course that explores the beliefs of the
  perpetrator, the different types of abuse, and how to recognise the early
  warning signs. The programme also aims to increase self-esteem and
  confidence.

Some key areas of work undertaken by the Partnership include:

- Continuation of the financial support for the Living Without Abuse scheme.
- Working with other Districts and the County Council to raise awareness of Hate Crime and Incidents and increase awareness of Hate Incident Report Centres.
- Social media campaign around Domestic Abuse during November to support the national awareness campaign, which had 1,862 impressions and 86 engagements
- At the last Partnership meeting, there were concerns raised that the increase could be linked to Brexit but they were reassured by Leicestershire Police that after analysis, the increase was mostly related to verbal abuse of security staff and Police officers.

# <u>Priority 5: Reduce the risk of harm for young people – including Child Sexual Exploitation and Cyber Bullying</u>

The JAG continues to manage those highest risk cases that require a multi-agency response. The activity around an Urban Street Gang that the Partnership has been managing for some time has increased. The Partnership is pleased to report that custodial sentences for the ringleaders of that gang have significantly reduced the overall activity of that group, and work across the Partnership to close problem

premises and reassure the community has made a significant improvement, particularly in the Warwick Way estate.

A key court case in relation to this gang and the wider issue of young people being involved in the supply of "class A", drugs will be concluded by Spring 2019. This will also be significant in relation to tactics available to the Partnership to tackle this behaviour and alternative tactics are being considered in relation to our enforcement options.

The prevention and support work continues on an individual basis which will be enhanced by some planned wider work around the criminal exploitation of children into 2019.

#### Context

The focus of the JAG continues to be around cases that fall in line with the Priority 5 and between April 2018 and January 2019, the JAG has hosted some productive and positive discussion around our highest risk, and most difficult cases. This has generated useful discussion and direction and has led to action and positive results in between meetings.

Some key areas of work undertaken by the Partnership include:

- The development of the "Bell Foundry People Zone" to tackle the issues that have been identified in this area, previously the Loughborough East Delivery Group.
- The Partnership continues to be involved with Leicestershire Police and other agencies focused upon tackling the threat of knife crime, particularly prevalent amongst young offenders.
- The Partnership is working with Drug Support Services to extend their current activities to target the hotspot locations identified at Charnwood JAG including the People Zone.
- An initial scoping meeting for the Drug Strategy has been completed and the Partnership are in the process of developing a Local Drug Strategy to tackle the increase drug misuse that the partnership has identified though the JAG.
- Due to the increased risk identified by the Partnership, the Youth JAG has been developed and to provide a holistic approach to tackle those young people identified as "high risk".

### <u>Priority 6: Protect the most vulnerable in our communities particularly High</u> Risk, Previous and Repeat Victims of Crime and ASB

As previously reported, the Partnership is very aware of the increase in safeguarding concerns in respect of adults and youths at risk. There are several youth cases in Charnwood that are either listed as being involved in County Lines or locality-based crime groups, both of which centre on the child's involvement in drug activity, be it the supply or personal use of controlled substances.

In terms of the youth related cases the Partnership has created a Youth JAG which has met every month since September 2018. This multi-agency group has in the first

four months considered 25 youth related cases based upon a grading of either Low, Medium or High Risk. The Partnership has adopted the Youth Offending Services Risk Matrix and each case is assessed on the following criteria:

- Risk of Re-Offending
- Risk of Harm to other
- Risk of Harm to Self

#### Context

As of 14<sup>th</sup> February 2019, the Partnership has identified 13 youths who are now assessed as High Risk on all three criteria listed above. For context, this number has fluctuated between 13 and 8 cases listed as 'High Risk' since the inception of the initiative in September 2018. As the child reaches the age of 18 they are removed from the list which has happened on several cases.

Furthermore, in respect of Priority 6 there are several criminals within Charnwood, who are predominantly female offenders, who continue to exploit adults with complex needs for their own financial gain. Their motive is driven by their own drug misuse. The JAG has overseen these cases and the police have had detailed discussions in respect of each alleged victim with Adult Social Care. Moving forward perpetrators have been raised as individual cases at the JAG so that positive action can be taken to address any future criminal behaviour.

Some key areas of work undertaken by the Partnership to address Priority 6 includes:

- The development of the Youth JAG to provide a holistic approach to tackle the highest risk young people.
- The multi-agency collaborative work to achieve the best outcomes for these young people.
- Taken part in the development of a Knife Crime Campaign with Leicestershire Police through social media and developing youth schemes to deter young people from getting involved in Knife Crime
- Leicestershire Police with partners developed a social media campaign to make residents aware of the signs of county Lines which could be:
  - Returning home late, staying out all night or going missing
  - Being found in areas away from home
  - Increasing drug use, or being found to have large amounts of drugs on them
  - Being secretive about who they are talking to and where they are going
  - Unexplained absences from school, college, training or work
  - Unexplained money, phone(s), clothes or jewellery
  - Increasingly disruptive or aggressive behaviour
  - Using sexual, drug-related or violent language you wouldn't expect them to know
  - Coming home with injuries or looking particularly dishevelled
  - Having hotel cards or keys to unknown places.

#### <u>Theme 2: Protecting Vulnerable People – What is working Well:</u>

The creation of the Bell Foundry People Zone has started to develop at pace, with a productive meeting involving many key partners. This was followed by a management level steering group meeting where the plan for implementation has been introduced. To deliver the aims and objectives of the People Zone, two further sub-groups have been implemented that facilitate a closed partnership meeting where the focus will be on "People", and an open "Place" meeting where community engagement, confidence and reassurance will be managed and improved.

#### **Theme 2: Protecting Vulnerable People: Areas for improvement:**

The creation of the "Youth JAG" has provided some benefits to the management of young people in Charnwood by allowing a more in-depth discussion around the highest risk young people. However, the objective of collectively agreeing a plan for each young person has a been a challenge, which is due to such differing perspectives and objectives. Over time, this element should improve as learning is hard and relationships are formed between those attending.

#### Theme 3: Improving Community Confidence, Engagement and Cohesion

#### Priority 7: Prevent people being drawn into extremism

The PREVENT agenda, is delivered by specialist teams within both the Police and the County Council. Charnwood have local staff to support this initiative and link back to the centralised units. In keeping with this priority there has been WRAP training taking place and a timetable has been established to ensure all new CBC staff receive this training so that they are aware of their and the Councils obligations under Prevent.

Any partner or community concern in respect of an individual that is perceived to be at risk of radicalisation is referred to the JAG for assessment and onward progression to specialist teams. In Quarter 2 and Quarter 3 there have been no JAG referrals for Prevent.

Some key areas of work undertaken by the Partnership to address Priority 7 include:

- Training for New Council Staff
- Attending Prevent Train the Trainer sessions run by the St Phillips Centre to ensure that the training offered is up to date.
- Prevent training provided to partners such as Exaireo.

#### **Priority 8: To Reduce The Level of Fear of Crime and ASB**

The Partnership continues to work with the OPCC to develop and implement the concept of the People Zone. The chosen designated location for our People Zone has been identified as the Bell Foundry Estate in the east of Loughborough. An Integrated Neighbourhood Management Strategy has been developed and key practitioners have been identified to ensure an effective delivery of the plan.

Key themes that have come from both partners and members of the public include:

- The threat of open drug misuse
- The fear of crime particularly during the hours of darkness
- Low levels of community confidence

#### Context

To help improve Community Confidence, the Partnership has given out cocooning packs to victims of residential burglary, and during the last three quarters 360 cocooning packs have been delivered throughout Charnwood. These packs included the following:

- Light Timers
- Outside Lights
- Window Alarms
- Purse Chains
- Credit Card Protectors
- Personal Alarms

The Partnership has completed a community consultation process in respect of both the Civil Injunction and Public Space Protection Order (PSPO) it has in place to curb ASB within Loughborough Town Centre. The headlines from that consultation process, which involved both face to face surveys as well as the opportunity to complete online via the Borough Council's website:

- 288 members of the public completed the survey
- 70% were residents within Charnwood
- 7% were individuals who worked in Loughborough
- 5% were local businesses
- 61% felt 'safe' or 'very safe' in Loughborough during the day
- 26% felt 'safe' or 'very safe' in Loughborough during the night
- 47% stated drugs were a 'major issue'
- 49% stated begging was a 'major issue'
- 97% stated they supported the continued use of the Civil Injunction/PSPO.

Some key areas of work undertaken by the Partnership to address public concerns, as listed above include:

 Working with the Falcon Centre/Exaireo to continue their outreach work and support networks for residents engaged in substance misuse through partnership funding in locations identified by the JAG.

- The promotion of positive news stories via social media and the local press, such as the "Ask for Angela" Campaign which has been supported through the local pubwatch.
- Undertaking multi-agency patch walks to provide community assurance and ascertain community concerns
- The tackling of persistent offenders engaged in street related ASB under the Civil Injunction
- Enhanced uniform patrols on evenings of heavy footfall within the town centre
- The use of passive police drug dogs and knife arches at the entry point to licensed nightclubs

### <u>Theme 3: Improving Community Confidence, Engagement and Cohesion – what</u> is working well

The Partnership has put in place a series of events throughout the Borough to help reduce the fear of crime and inform individuals what they can do to protect themselves. These have been carried out with the support of the local Police Beat Teams, these will continue throughout 2018/19.

### <u>Theme 3: Improving Community Confidence, Engagement and Cohesion: Areas for Improvement:</u>

Improved Communication of Crime and Disorder Reductions and Crime Prevention messages have increased by a range of media channels to communicate important messages and to raise awareness of reporting mechanisms. The Partnership are looking at using the County Wide Campaign Calendar to ensure all local partners are aware of what campaigns are coming up, the plan being to demonstrate a more effective delivery structure with the aim of sharing resources, thereby reducing duplication.

#### **Funding for 2018/19**

**Partnership Locality Fund –** the OPCC has allocated specific sums of money to all Partnerships, for which they have been required to submit business cases, to draw down the funding. Charnwood's bids include the following: -

	Funding Received	Funding Allocated
Police and Crime Commissioner Locality	£75,500	Allocated
Funding	110,000	
To address transient student related ASB		£10,000
Increase in MTC posts and activity for People		£5,000
Zones		
Street Pastors		£3,000
Targeted multiagency preventative action to		
reduce SAQ offences & offending within the		
Priority Neighbourhood – Loughborough East		£2,500
(N65)		
Targeted multiagency preventative action to		
reduce SAQ offences within the Priority		£2,500
Neighbourhood – Loughborough Central (N62		
Prevention Campaign Materials		£5,000
Student Crime Awareness		£2,000
Substance Misuse Project		£10,000
Mobile CCTV Camera fund		£3,000
Domestic Abuse Services		£10,000
Cycle Theft		£1,000
Domestic Burglary Packs		£5,000
Fire Skills		£3,684
Op Endeavour		£2,000
Contingence Fund		£16
Detached Work Youth Work		£1620
Detached Work		£2180
CCTV for people zone		£7,000
Total		£75,500.00

#### Conclusion

As highlighted in this report, the current major threats to the CSP's crime performance are the following crime categories:

- Theft of Vehicles
- Domestic Burglary
- Shoplifting

However, the CSP is facing an unprecedented challenge in terms of protecting the most vulnerable in our community. This challenge is a central theme running through

the work of the CSP plan and positive action is being taken to safeguard both adults and young people at risk. There are several key aggravating factors that are placing significant demand upon the Partnership and these key issues include:

- The increasing social and criminal impact of sustained drug misuse on the individual and the local community.
- Criminal exploitation of both Adults/Youths at risk (County Lines and Locality Based Crime Groups) and the subsequent safeguarding concerns
- The increasing threat posed by the significant number of high-risk youth related cases compounded by the number of youth related Knife Carriers

Finally, the Partnership has identified several critical areas of business that require action to deliver an effective crime and disorder control plan. It is recommended that the focus for the Partnership in the performance year 2019/2020 should be:

- To develop an effective drug strategy with actions that have an impact on the individual and the wider community
- To continue the development of the Joint Action Group and the Youth Joint Action Group to enable early identification of Adults and Young People at risk of criminal exploitation – paying close attention to County Lines and Locality Based Crime Groups
- To develop an effective control strategy within our town centres aimed at reducing street related anti-social behaviour (with a focus on substance misuse) and reducing commercial crime
- To ensure all agencies take an active role in the development and implementation of the Peoples Zone within the Bell Foundry Estate

#### Charnwood Community Safety Partnership Plan 2017/20

Following the production of the Charnwood Community Safety Partnership Strategic Assessment in January 2019, the Community Safety Partnership reviewed its Community Safety Partnership Plan. This annual assessment ensures that the Community Safety Partnership is making intelligence-led and evidence-based decisions. It assists the Partnership to work within defined budgets to address a wide range of community safety issues that are of greatest importance to communities. The findings of the 2018/19 Strategic Assessment were discussed by Members of the Partnership, alongside local, regional and national drivers including the Police and Crime Commissioners Plan and used to inform the setting of local priorities, which have been adopted for inclusion in the Community Safety Plan. The strategic priorities that will now formulate the refreshed CSP plan are listed below:

#### Under the three themes, the following priorities have been identified:

Theme 1: Making Communities Safer	Theme 2: Protecting Vulnerable People	Theme 3: Improving Community Confidence, Engagement and Cohesion
Priority 1:	Priority 3:	Priority 5:
Prevent and disrupt criminal activity with the aim of reducing 'All Crime'	Protecting Vulnerable Adults and Youths including those at risk of Criminal Exploitation	Build safer and stronger communities with a focus on increasing community confidence
Priority 2:	Priority 4:	
Proactively tackle ASB with a focus on reducing alcohol related violence, substance misuse and street related ASB	Prevent people being drawn into extremism and increase the reporting of Hate Crime	

The above priorities to be adopted in 2019/20, are in line with the increasing challenges the CSP are currently facing. As evidenced in this report, the Partnership is facing an unprecedented demand in terms of an increase in threat, risk and harm cases. The increase in these cases relate to both adults and youths at risk of criminal exploitation. The Partnership has the highest number of youth related habitual knife carriers (aged between 13 and 18 years) within LLR, many of whom are either related to County Lines or locality based crime groups. Central to many of these cases is the driver for the supply or use of controlled drugs.

The increase in high risk cases and the subsequent safeguarding processes requires the Partnership to target its resources in both a cost effective and intelligence led approach. Subsequently, the 2019/20 strategic priorities of the CSP have become more focused upon the management of risk and the requirement to ensure effective control measures are in place.

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Appendix A

Performance Data from the Ist April 2018 to 31st January 2019

Crime Type	Reduction Target	Performance to Date	Total Crime as at 31 <sup>st</sup> January 2018	Total Crime as at 31 <sup>st</sup> January 2019	Position in Family Group as at December 2018
All Crime	Reduction	+12.7%	9993	11258	9/15
Burglary - Residential	Reduction	+15.9%	823	954	14/15
Burglary – Business and Community	Reduction	-32.4%	451	305	15/15
Theft of Vehicles	Reduction	+58.1%	191	302	8/15
Theft from Vehicles	Reduction	+2.9%	950	978	13/15
Shoplifting	Reduction	+5.2%	945	994	11/15
Violence against the Person with Injury	Reduction	-8%	832	765	2/15
Cycle Theft	Reduction	+24.4%	291	362	14/15
Robbery	Reduction	-16.7%	90	75	8/15

Charnwood's Community Safety Partnership's Family Group is as follows: Hampshire – Eastleigh, Hertfordshire - North Hertfordshire, Thames Valley – Wycombe, Hertfordshire – Hertsmere, Sussex – Arun, Essex – Chelmsford, Essex - Epping Forest, North Yorkshire – York, Kent – Maidston, Kent - Canterbury, Avon and Somerset – Bath and North East Somerset, Avon and Somerset – South Gloucestershire, Hertfordshire – Dacorum & Warwickshire – Rugby